

OUR FOCUS FOR THE NEXT 5 YEARS

2020 - 2025

ORGANISATION STRATEGY

HELPING TO DELIVER THE COMMUNITY VISION FOR SURREY BY 2030



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FOREWORD



I am pleased to introduce this strategy which sets out our contribution to the Community Vision for Surrey in 2030.

The Vision is a collective ambition to make Surrey a uniquely special place for people to live and learn, and where no one is left behind.

Since I became Leader last year, we have made tremendous progress to put solid foundations in place to begin transforming the council. We are looking to the future with renewed optimism and energy. We have set ourselves an ambitious programme of transformational change within this

County Council that both reflects the challenges and opportunities of the modern age, and supports investment in the future generations of this great county.

Our relationships with partners go from strength to strength, such as the significant progress we have made with our health partners around the greater integration of health and social care services, reflected through the unprecedented collaboration in developing Surrey's Health and Wellbeing Strategy.

However, our work is never finished and we need to do more to achieve our collective aspirations for the county.

Along with other local authorities across the UK, we face unprecedented challenges, including dwindling resources and growing demand for our services, that impact on our ability to secure better outcomes for residents.

We must therefore respond to these challenges and adapt to ensure the county is fit for the future.

This means our approach must focus on:

- Working with partners and residents to strengthen and improve what we do and be more resilient to future challenges
- Improving how we engage with residents, working in a more agile way and embedding the council in the heart of our communities
- Tackling inequality of life expectancy and improving quality of life for everyone to ensure no one is left behind.

I want Surrey County Council to be recognised as the leading county council in England, fit for the future and raising the bar in terms of the quality of outcomes we can secure with residents. How we meet the challenges facing us, and take advantage of the opportunities available, will be key in us achieving that goal.

On the right are the eight things we need to focus on over the next five years to achieve our ambitions.

I look forward to working with you – residents, partners, Members and staff – to support the Vision and the people of this county to maximise their potential, and achieve a better quality of life for all.

Tim Oliver
Leader of the Council

We are being proactive in tackling the climate emergency and will lead by example through a practical and proactive response. Through our work, and by working with partners and residents, we aim to become a carbon-neutral county as soon as possible and create a greener future for the county.



We will focus on stronger partnerships with residents, businesses, partners and communities to collectively meet challenges and take opportunities.



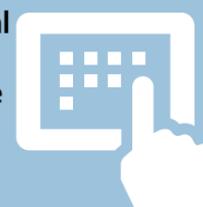
We will support residents' independence and help them to help themselves and each other within their communities.



We will speed up plans with partners to join up health and social care by integrating services so residents get more effective, efficient and seamless services.



We will make the most of digital technology to change how we work and innovate and improve our services to help Surrey and its residents thrive.



We will support the local economy to be strong and resilient, by investing in the infrastructure Surrey needs.



We will work with residents in every area of Surrey to identify and address causes of inequality, especially in life expectancy.



We will embrace diversity in Surrey to ensure the county is a place full of opportunity for everyone by recognising the benefits of a diverse population and workforce.



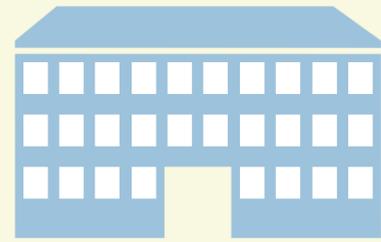
CONTEXT

As a place, Surrey has a range of unique features and qualities that can create different challenges and opportunities. The statistics on the right set these in context.



Population

- Surrey has a population of 1.19 million and is the twelfth most populous English county
- By 2030 expected to be 1.26 million
- Growing ageing population by 2030 over 22% of residents will be aged 65 and over
- By 2030 47% of residents aged 65 and over will be living in a care home
- The current population is largely healthy and active
- Upwards trend in life expectancy for men and women



Education and skills

- More than 380 schools in Surrey serving around 157,000 children and young people of compulsory school age
- Good performing schools 94% Surrey schools good or outstanding highest in the South East
- Highly qualified workforce Over 50% of working age population (16 – 64 year olds) hold a degree-level qualification
- Over 50% of people leave for study and do not return for employment - significantly higher than the National average

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Health and wellbeing

- Increasing demands on services for vulnerable adults and children + children with additional needs
- Affluent with pockets of social deprivation that has increased between 2010 and 2015
- 25 most deprived neighbourhoods in Surrey are also within the third most deprived areas in the county
- Increased food bank usage 2 in 5 emergency food supplies are for children



Housing

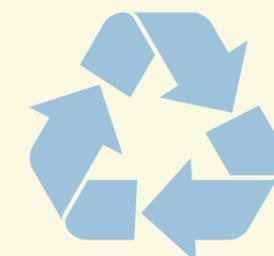
- Increasingly expensive housing
- Average house price £430,000 increase of 35% over the last 4 years
- Markedly less affordable housing than other areas in the South East
- Growing need for affordable housing especially for residents on low incomes
- Increasing homelessness and fuel poverty



Crime

- Rising crime Number of crimes recorded second highest rate in the South East
- Greater than regional average increase in recorded burglary, criminal damage and drug offences and significant increases in robbery and violent crime.
- Domestic abuse is a growing problem 3,837 [2015/16] New referrals to domestic abuse outreach services
- Domestic abuse factors in 1/3 of child protection plans [2015 review]

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Environment and Infrastructure

- Surrey's road network is a high priority topic for residents
- Surrey has one of the busiest road networks in the country, which carry double the national average and have the greatest average delay on the roads out of all counties
- Greener roads CO2 levels across the whole of Surrey's road network have been falling year-on-year since 2005
- Tonnage of waste collection risen almost every year and increase in total household waste being recycled
- Residents have good access to woodland spaces



Economy

- A strong economy worth £40 billion, which grew by 23% between 2010 and 2017 - in line with economic growth in the South.
- High and increasing earnings with a high disposable household income £27,865 per head per year
- An attractive and popular place for businesses Number of business per 10,000 population in Surrey has increased by c.37% between 2010 and 2017.
- Falling employment rate lower unemployment rate than the South East since 2004.

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